E4829A/B-01B

Supersedes:
E4829A/B-01A
E1497A-01A
E4208B/C-02A

HP E4829A/B Parallel Cell/Traffic Generator and Analyzer System
involved product (bundled under E4829A):
  HP E1497A   V743 VXI Embedded Controller Module
  HP E4208B/C   VXI SCSI Disk Module

User Software (HP E4871A) Certification Numbers: 3534Gxxxxx
                                                  DE358xxxxx

Duplicate Service Notes:
E1497A-01B
E4208B/C-02B

Y2K update information. Product requires:
- HP-UX 10.20 as operating system as HP-UX 9.07 is not Y2K compliant
- ported User Software to HP-UX 10.20 (E4871B)
- 4GByte HD; included in upgrade kit HP E4871B #200.
- Memory Extention by 64MByte (recommended is HP P/N E2829A)

To Be Performed By: HP-Qualified Personnel or Customer

Parts Required (recommended):
HP P/N   Description   Quanty

HP E4871B #200   Upgrade Kit (4GByte HD, User SW HP E4871B)   1
HP A2829A   32MByte RAM   1

Situation:
1. The user software installed on the product (HP E4871A) is Y2K
   compliant.
2. The user software is currently running on the HP-UX revision 9.07.
   All HP Y2K test have been passed based on this operating system.
3. However, HP-UX revision 9.07 is not Y2k compliant. There may be
   Y2K compliancy issues with other applications or in a LAN based
   configuration.

Solution / Action:
1. To be Y2K compliant the product's operating system needs to be
   upgraded to HP-UX 10.20.
2. Additionally a new revision of the User Software HP E4871B ported
   to HP-UX 10.20 needs to be installed.
3. With HP-UX 10.20 a 4GByte HD is required. Please order:
                HP E4871B #200 upgrade kit
4. To avoid performance shortfalls a memory upgrade to the controller
   HP E1497A by at least 32MByte is recommended.
   Note: There are two memory banks available, one already loaded
         with an 32MByte RAM module. Therefore only one additional
         memory module can be installed for upgrade reasons!

Date:
Oct 1, 1999

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*   MODIFICATION RECOMMENDED   *
*   ------------------------   *
*   *
*   STANDARDS: LABOR HOURS __4_____   *

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*     ACTION CATEGORY: ON SPECIFIED FAILURE __     IMMEDIATELY __ *
*                      AGREEABLE TIME  before year 2000          *
*  LOCATION CATEGORY: CUSTOMER INSTALLABLE __         ON-SITE __ *
*                     HP LOCATION _X                             *
*        AVAILABILITY: PRODUCT'S SUPPORT LIFE                    *
*  SERVICE INVENTORY: RETURN __        SCRAP __      SEE TEXT __ *
*         USED PARTS: RETURN __        SCRAP __      SEE TEXT __ *
* HP RESPONSIBLE UNTIL:_____                          *
*        AUTHOR/ENTITY: _Peter Woellper, B100_____ *
*     ADDITIONAL INFO: _____ *
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